

Installing USB Drivers for Ioline Products



IMPORTANT NOTE: It is critical that the Ioline software is installed from the Installation CDROM before the machinery is connected to the PC with a USB cable. The Quick Start Guide included in the accessory kit has more information about installing Ioline equipment.

Step 1: Install Ioline Software



1. Insert the included Ioline Installation CDROM into the CDROM drive in the computer.
2. Installation should start automatically. If it does not, open the CDROM folder, find `iosetup.exe` in the file list, then double click on it.
3. Follow all of the steps within the installation software until it is finished.

Important Note: A warning may appear during installation that the driver is not certified by Microsoft. Please press the Continue Anyway button to continue with the installation.

Step 2: Connect the Cables



1. Make sure power to the Ioline equipment is off.
2. Connect the PC to the equipment with the USB cable.
3. Power on the Ioline equipment.
4. Driver installation should occur automatically. More warnings may appear about driver certification. Choose to continue and ignore the warnings.
5. If a *New Hardware Wizard* appears, browse to the Ioline installation folder (usually `C:\Ioline`) and choose the *USB Drivers* folder to complete the installation.
6. Installation is complete. Consult the Ioline support website for more information or contact Ioline Customer Service for assistance.

Ioline Customer Service Department
Monday through Friday
7:00 A.M. - 5:00 P.M. U.S. Pacific Time
Voice: (425) 398-8282
Fax: (425) 398-8383

techsupport@ioline.com

<http://www.ioline.com/tech/techsupport.html>

USB and Serial Ports: Ioline USB drivers create a direct USB connection AND a special COM port that allows computer software with only serial communication support to use the USB connection. Check **USB Info** in the **Display** menu in the Ioline Control Center software to determine what COM port is connected to USB.

COMPATIBILITY: Ioline USB drivers are only compatible and tested with Microsoft Windows operating systems versions 2000, XP, and Vista x32.